

GATE AUTOMATION LAUNCH 29 JULY 2019



www.pdports.co.uk

AUTOGATE COMING SOON!

DID YOU KNOW...?

From 09:00 on 29th July, all TCT2 and Ferry traffic will be routed through the new automated gate infrastructure, giving you 24/7 access to the terminal.

Our new automated gate will enable fast and efficient entry and exit to these terminals.

TCT1 and Riverside operations are unaffected by this change.

JULY 2019							
SUN	MON	TUE	WED	THU	FRI	SAT	
		1	2	3	4	5	6
7	8	9	10	11	12	13	
14	15	16	17	18	19	20	
21	22	23	24	25	26	27	
28	X 29	30	31				

DO I HAVE A VALID INDUCTION?

In order to use the automated gate, drivers will need to have a valid Unitised HGV Induction.

If you do not have a valid Unitised HGV Induction please complete this before arriving at the terminal through the PD Ports website, which is accessible via PC and mobile devices at the following address:

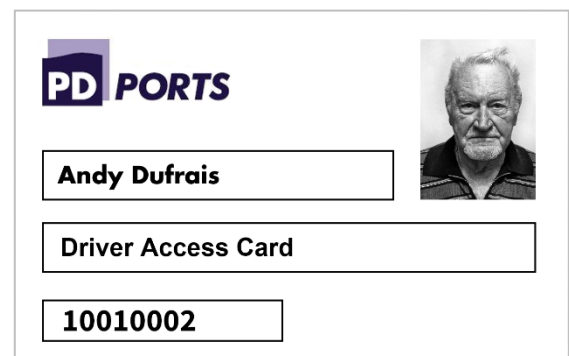
<https://www.intasite.com/kiosk/pd-ports-teesport/>

You can also use the website to check if your induction status if you are not sure if yours is valid.

DO I HAVE A NEW DRIVER ACCESS CARD?

All drivers with a valid induction will need to be issued a new Driver Access Control Card, as shown in the image.

This can be collected from the Pass Office at Teesport (Mon to Sun 07:00 – 19:00) or TCT2 Service Desk (Mon to Fri 06:00 – 22:00)

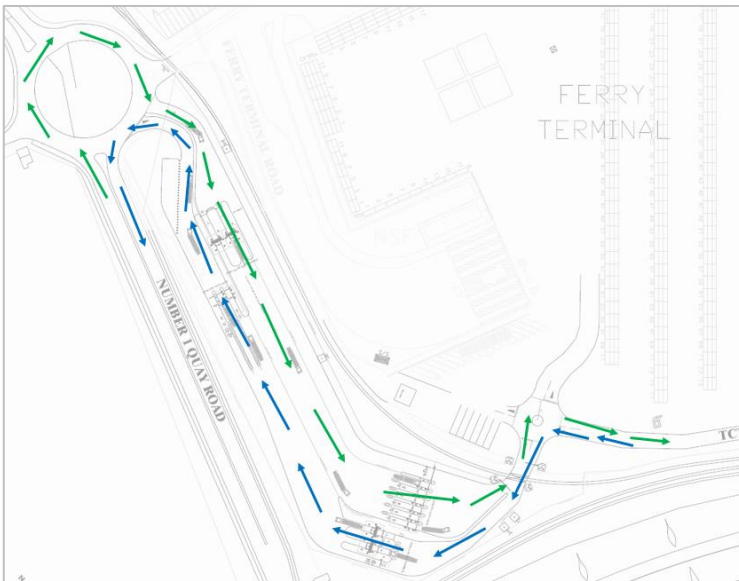


YOU MUST HAVE BOTH A VALID INDUCTION AND A NEW DRIVER ACCESS CARD OR YOU WILL BE REJECTED TO OUR HOLDING AREA AT BRAN SANDS UNTIL THE ISSUE IS RESOLVED



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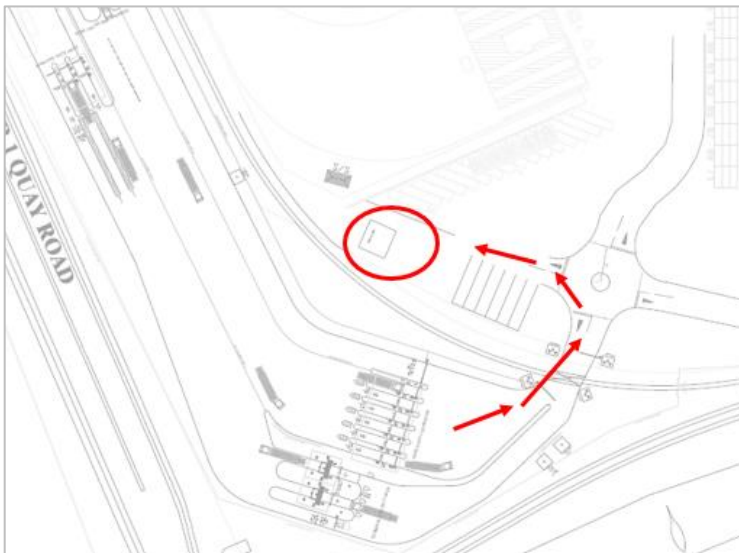
WHERE DO DRIVERS HAVE TO GO?

Inbound traffic will follow the **green route** into the terminal.

Drivers must go through the OCR portal, and then on to a kiosk before receiving a routing ticket to enter the terminal.

Outbound traffic will follow the **blue route** out of the terminal.

Drivers must go through the OCR portal, and then on to a kiosk before receiving an EIR ticket and exiting the terminal.



WHERE IS THE SERVICEDESK?

The Servicedesk building is accessible via the roundabout. The Servicedesk will be manned by the gate team 24 hours a day, so drivers will always be able to get help at the gate.

Drivers should park their vehicle in the designated area if instructed to do so, and walk to driver's reception for assistance.

WHERE CAN I GET MORE INFORMATION?

There is an FAQ section on our website with information about the automated gate

<https://www.pdports.co.uk/gate-automation-frequently-asked-questions/>